

Lowest Price Guarantee Claim Form

Please complete the below Simplifydigital Lowest Price Guarantee claim form so that we can assess it as quickly as possible. We will assess your claim within 14 days of receiving your completed claim form and let you know by email if your claim has been successful. Your refund will then be processed 90 days after the date of booking the service. Full terms and conditions can be found at: www.simplifydigital.co.uk/lowest-price-guarantee. Send completed claim forms with a print out/screen shot of the offer that you have seen to **Simplifydigital Ltd, Lowest Price Guarantee, Ground Floor, 1 Riverside, Manbre Road, Hammersmith, W6 9WA**.

You should be able to answer yes to each of the following questions to submit a claim

- Have you booked a service via the Simplifydigital contact centre?
- Is the lower price for the exact same service that you purchased via Simplifydigital?
- Can you book your service at the other website where you found it?
- Can you provide a screen shot or a print out of the final price inclusive of all fees and one off costs of the cheaper service for validation?

Personal Details

Title	Mr/Miss/Ms/Mrs (delete as applicable)
First Name	<input type="text"/>
Surname	<input type="text"/>
Postcode	<input type="text"/>
If you have a reference number from your Simplifydigital purchase enter it here	<input type="text"/>
Email address (Required)	<input type="text"/>
Date service purchased with Simplifydigital	<input type="text"/>
Full website address where the lower price was seen	<input type="text"/>
Date when the lower price was seen	<input type="text"/>
Breakdown of cheaper price seen:	<input type="text"/>
Monthly cost	<input type="text"/>
Line rental	<input type="text"/>
Equipment cost	<input type="text"/>
One off set up fees	<input type="text"/>

I have read and understood the terms and conditions, including the circumstances where the offer does not apply

Please remember to attach a screen shot or print out of the offer that you have seen for your chosen service.